

*fact sheet...*



# WILLIAMS-MANNY MIDWEST



*As the cost of health care continues to rise, sponsors of self-insured health plans turn to BMI to ensure that benefit costs do not increase unnecessarily as a result of administrative claim payment errors.*



## **Service Advantages:**

### Technology

*Electronic audit of 100% of all claims data*

### Staff Expertise

*Reviewed by personnel with expertise in benefit plans, claims payment systems, claims auditing, and clinical environments*

### Effective Results

*Develop corrective actions to minimize errors and eliminate incorrect payments*



## Healthcare Claims Auditing Reduces Human Error, Administration Costs

Although health care benefits are usually processed using highly automated claims payment systems, insurance companies and third-party administrators (TPAs) rely heavily on human effort. Consequently, claims errors may often result from human misinterpretation of plan language, flawed record-keeping systems, weak investigative efforts, or volume pressures.



With BMI Audit Services, a premier healthcare claims auditing firm, employers can be assured that BMI's professional audit services will effectively help them and the claim administrator implement corrective actions to minimize errors and eliminate payment of benefits not intended by the plan.

### **Why do employers need to audit their health plans?**

- **Process Improvement** — By identifying process weaknesses early, future health plan operations are improved, thus providing improved consistency and reduced future costs.
- **Internal Audit Oversight** — Conduct due diligence to ensure proper payments are withdrawn from your account.
- **Confirmation of Payment Accuracy** – Electronic claims payment systems minimize errors, but the complete claims payment process relies on human judgment.

For more information contact:

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